

TRENDIOSTYLE

VENDOR / SELLER TERMS & CONDITIONS

Last Updated: 08 September 2026

These Vendor / Seller Terms and Conditions govern the relationship between Trendiostyle and the sellers or vendors who list and sell products on the Trendiostyle platform. By registering as a vendor and listing products on the platform, the vendor agrees to comply with these Terms and Conditions and any applicable policies issued by Trendiostyle from time to time.

1. Vendor Registration and Eligibility

To sell products on Trendiostyle, vendors must complete the seller registration process and provide accurate, complete, and up-to-date business information, including identity verification documents, tax registration details, bank account information, and any other documents required for verification. Vendors represent and warrant that they are legally authorized to conduct business and sell the products listed on the platform.

Trendiostyle reserves the right to approve, reject, suspend, or terminate vendor registrations where the information provided is inaccurate, incomplete, misleading, or in violation of applicable laws or platform policies.

2. Vendor Account Responsibilities

Vendors are responsible for maintaining the confidentiality of their account credentials and for all activities conducted through their seller account. Vendors must ensure that all information displayed on the platform, including product descriptions, specifications, pricing, and inventory availability, is accurate and regularly updated.

Any misuse of the vendor account, unauthorized access, or suspected fraudulent activity must be reported to Trendiostyle immediately.

3. Product Listings and Compliance

Vendors may list products for sale on the platform in accordance with the categories, listing requirements, and guidelines established by Trendiostyle. Vendors are responsible for

ensuring that all products and information provided in their listings comply with applicable laws, regulations, consumer requirements, and intellectual property rights.

Products listed on Trendiostyle must be genuine, authentic, legally permitted for sale, and accurately represented. Vendors must not list counterfeit, prohibited, illegal, or intellectual-property-infringing products. Trendiostyle reserves the right to remove or suspend listings that do not comply with these Terms, applicable laws, or platform policies.

4. Product Pricing and Inventory

Vendors are responsible for setting accurate product prices and ensuring that the inventory information displayed on the platform is correct and regularly updated. Vendors should maintain sufficient stock to fulfill accepted customer orders and promptly update product availability to avoid cancellations caused by stock shortages.

Trendiostyle may introduce promotional campaigns, discounts, or other pricing programs from time to time. Vendors participating in such programs agree to the applicable terms of the relevant campaign.

5. Order Fulfillment and Shipping

Vendors are responsible for processing and fulfilling customer orders within the timelines specified by Trendiostyle. Products must be properly and securely packaged and handed over through the applicable logistics or pickup arrangements provided by the platform.

Vendors must ensure that the correct products are dispatched in good condition and provide accurate shipment or tracking information where applicable. Repeated failure to fulfill orders or comply with shipping requirements may result in order cancellation, applicable adjustments, or suspension of vendor privileges.

6. Returns, Refunds, Cancellation, and Customer Service

Vendors agree to comply with the cancellation, return, refund, and customer-service procedures applicable to products listed on Trendiostyle. Vendors are responsible for reviewing customer requests and cooperating with the platform to resolve genuine issues relating to orders, returns, refunds, defective products, damaged products, or incorrect shipments.

Customer Cancellation Requests

When a customer submits a cancellation request, the vendor must review the request through the vendor dashboard within **2 hours**. The vendor should review the reason provided by the customer and determine whether the cancellation reason is genuine and eligible under the applicable Trendiostyle policy. The vendor must approve or reject the request within the 2-hour period and, where applicable, initiate the refund through the vendor dashboard.

If the vendor does not take any action within 2 hours, the order may be automatically cancelled and the applicable refund may be initiated automatically through the platform. Trendiostyle may review or take appropriate action on a cancellation request where reasonably necessary to protect customers or maintain platform standards.

Cancellation After Pickup Scheduling

Once an order has been scheduled for pickup from the vendor's location, the customer will generally no longer be able to cancel the order through the platform, subject to applicable consumer rights and Trendiostyle policies.

Eligibility for Cancellation and Refund

Vendors may be provided with an option titled *"Eligible for Cancellation & Refund"* for applicable products. If this option is enabled, customers may request cancellation before pickup is scheduled and may request a return or refund after delivery where a genuine and eligible reason exists in accordance with the applicable policy.

If the option is disabled, the product will generally not be eligible for cancellation after the order has been scheduled for pickup and for return or refund after delivery. However, this restriction will not apply where a remedy is required by applicable law or where Trendiostyle determines that an exception is appropriate, including cases involving defective, damaged, incorrect, counterfeit, or materially misrepresented products.

Vendors must cooperate with legitimate customer complaints and the applicable cancellation, return, and refund process. Repeated misuse or fraudulent handling of these processes may result in appropriate action against the vendor account.

7. Commission and Service Fees

Trendiostyle may charge vendors a commission or other applicable service charges for the use of the platform and services provided. The applicable commission or charges may vary depending on the product category, services used, promotional arrangements, or other applicable commercial terms communicated to the vendor.

Any applicable charges will be reflected or communicated through the relevant vendor, order, or settlement information. Trendiostyle may adjust the vendor's payable amount for charges that are directly applicable to the relevant order or services used by the vendor.

8. Payments and Settlements

Vendor payments will be settled **once at the end of each calendar month**, subject to order completion, verification, reconciliation, and the applicable settlement process.

The settlement amount will be calculated after deducting the **applicable Trendiostyle commission and any directly applicable charges relating to the orders**, such as shipping or return charges where applicable. If a vendor voluntarily enables free shipping or a promotional shipping offer to attract customers or increase sales, the applicable shipping cost may be adjusted from the vendor's settlement in accordance with the applicable shipping arrangement. Any customer refund or other valid adjustment relating to the vendor's orders may also be reflected in the settlement.

Trendiostyle may temporarily hold or adjust an amount where necessary to process a pending refund, return, dispute, chargeback, or other valid order-related adjustment. Vendors will receive the applicable settlement details through the platform.

Vendors are responsible for maintaining accurate and up-to-date bank account information. Trendiostyle will not be responsible for delays caused by incorrect, incomplete, or outdated banking information provided by the vendor.

9. Intellectual Property and Brand Rights

Vendors retain ownership of their brand names, trademarks, product images, descriptions, and other intellectual property provided to Trendiostyle. By listing products on the platform, vendors grant Trendiostyle a non-exclusive, royalty-free license to use, reproduce, display, and promote the relevant product content for platform operation, marketing, promotional, advertising, and operational purposes.

Vendors are responsible for ensuring that all product content and materials provided to Trendiostyle do not infringe the intellectual property rights of any third party.

Exclusive, Authorized, Licensed, or Restricted Brands

Where a vendor intends to list or sell products belonging to an exclusive, authorized, licensed, or otherwise restricted brand, the vendor must provide appropriate documentation establishing its authority to sell the products.

Such documentation may include an authorization letter, agreement between the vendor and the brand, distributorship or dealership agreement, brand authorization certificate, relevant

purchase or invoice documentation, or other valid documentation establishing the vendor's relationship with the brand or an authorized distributor.

The relevant documentation must be submitted to the **Trendiostyle team for review and approval** where requested. The vendor should not list or sell such branded products until the required authorization has been reviewed and approved by Trendiostyle.

Trendiostyle may request additional documents or verification and may reject, restrict, suspend, or remove a branded listing where authorization, authenticity, lawful sourcing, or the legal status of the product cannot be reasonably established.

The vendor remains responsible for ensuring that all branded products listed on Trendiostyle are genuine, lawfully sourced, authentic, and properly authorized for sale.

10. Vendor Conduct and Compliance

Vendors must maintain professional and ethical standards while using the Trendiostyle platform. Vendors must not engage in fraudulent activities, manipulate product reviews, misrepresent product information, provide misleading information, or attempt to bypass platform policies or procedures.

Where a vendor is found to have engaged in such activities, Trendiostyle may take appropriate action, including listing removal, account restrictions, financial adjustments, suspension, or termination.

11. Platform Rights and Responsibilities

Trendiostyle operates as a marketplace platform that facilitates transactions between vendors and customers. The platform may provide tools and services for product listings, order management, payments, customer communication, logistics coordination, and other marketplace activities.

Vendors remain responsible for the quality, authenticity, legality, pricing, availability, and fulfillment of the products they sell. Trendiostyle reserves the right to monitor vendor performance and enforce reasonable policies designed to maintain customer trust and platform integrity.

12. Suspension and Termination

Trendiostyle may suspend or terminate a vendor account where the vendor violates these Terms and Conditions, engages in fraudulent or misleading activities, repeatedly fails to fulfill

orders, lists prohibited or unauthorized products, infringes intellectual property rights, or fails to comply with applicable laws or platform policies.

Upon suspension or termination, the vendor may lose access to the account and product listings. Any pending settlement may be processed after taking into account applicable completed orders, refunds, returns, disputes, or other valid adjustments.

13. Limitation of Liability

To the maximum extent permitted by applicable law, Trendiostyle shall not be liable for indirect, incidental, or consequential damages arising from vendor activities, product listings, or sales conducted through the platform.

Vendors agree to indemnify and hold Trendiostyle harmless from claims, losses, damages, or liabilities arising from the vendor's products, conduct, listings, or violation of these Terms and Conditions or applicable law.

14. Modification of Agreement

Trendiostyle reserves the right to update or modify these Vendor / Seller Terms and Conditions from time to time. Vendors may be notified of significant changes through the platform or via email where appropriate.

Continued use of the platform after such updates become effective will constitute acceptance of the revised Terms and Conditions.

15. Governing Law and Jurisdiction

These Terms and Conditions shall be governed by and interpreted in accordance with the **laws of India**. Any disputes arising out of or relating to these Terms and Conditions shall be subject to the jurisdiction of the appropriate courts as determined by applicable law.

16. Contact Information

For questions regarding vendor policies, account management, product listings, cancellations, returns, refunds, settlements, or other vendor-related matters, vendors may contact the **Trendiostyle support team through the official contact details provided on the platform**.

Vendor Acknowledgement

By registering as a vendor, listing products, accepting orders, or continuing to use the Trendiostyle platform, the vendor acknowledges that they have read, understood, and agreed to comply with these Vendor / Seller Terms and Conditions and any applicable Trendiostyle policies.